**10.2 Resolution of Professional Disagreements and Escalation Protocol**

**[Appendix 2 –](http://www.norfolklscb.org/wp-content/uploads/2016/03/10.2-Appendix-2-Resolving-Professional-Disagreements-policy_V10-July-2017.docx)** [**Escalation Routes for Individual Agencies**](http://www.norfolklscb.org/wp-content/uploads/2016/03/10.2-Appendix-4-Resolving-Professional-Disagreements-policy_V10-July-2017.docx)

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| --- | --- | --- | --- |
| **Agency** | **Role of Frontline Staff** | **Middle Management/Safeguarding Lead** | **Senior Management** |
| **Children’s Social Care** | Social Worker | * Team Manager
* Head of Social Work
 | * Head of Locality
* AD Social Care
* Director of Children’s services
 |
| **Healthy Child Programme** | 0 – 19 HCP practitioner | * Safeguarding Lead
* Named Nurse for Safeguarding
 | * Head of Safeguarding
* Chief Nurse
 |
| **Community Health Provide** | Community Health practitioner | Line manager | * Named Nurse/Doctor Safeguarding
* Director of Nursing
 |
| **Acute Hospital Trusts** | Acute Staff | Named Nurse/Doctor Safeguarding Children | Director of Nursing |
| **Midwifery** | Midwife | Named Midwife for Safeguarding Children Acute Trust | Named Nurse for Safeguarding Children Acute Trust |
| **GP practices** | GP | Safeguarding Lead GP | * NHS Named Doctor/Designated Nurse/ Designated Doctor
* Associate Director CYP & Maternity (Great Yarmouth & Waveney CCG)
 |
| **Mental Health Services** | Mental Health practitioner | Name Professionals | Head of Patient Safety & Safeguarding |
| **Education** | Designated Safeguarding Lead | Head Teacher | NCC Safeguarding Adviser |
| **Early Years** | Designated Safeguarding Lead | * EY setting manager (if applicable)
* EY setting Trustee (if applicable)
 | NCC Senior Adviser, Early Years Learning |
| **Police** | Police Constable | Safeguarding & Investigation Command* Detective Sergeant
* Detective Inspector
 | Safeguarding & Investigation Command* Detective Chief Inspector
* Detective Superintendent
 |
| **Youth Offending Team** | YOT worker | Operational Manager | * Area manager
* Head of Youth Offending Service
 |
| **Voluntary sector organisations** | Designated Safeguarding Lead | Senior Manager (if applicable) | * Chair of Trustees
* NSCP VS Representative
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